

IN THE EVENT OF A VBP OFF-SEASON/WINTER EMERGENCY....

Thankfully, for most of the offseason, both Bruce Barclay and Tom Lesch are at VBP. When Bruce leaves, Tom is still at the ready, except for when he is away, which could be for a few days or longer, depending on his personal plans and obligations. Generally, we can count on Tom to respond to any emergency.

However, whether you are a year-round resident or a visitor, if you see something that needs attention, here's what you should do.

FIRST: CALL TOM. If you call the barn, you will get a message to contact Tom directly. So skip that step and... just call Tom: [716-673-5098](tel:716-673-5098). If you get a message on his phone, please listen to it in entirety in case he has left further instructions!

IF TOM IS AWAY: do call and let him know so that he is aware of the problem and can tend to it when he returns. **BUT here are important numbers you can call to get some immediate help for an emergency:**

Tree Emergencies:

A. **If a tree takes down a power line,** call National Grid ([1-800-867-5222](tel:1-800-867-5222)). They will take care of it. If by chance they won't remove the tree while repairing the line, call **911 for Brocton Fire** and they will remove the tree from the roadway. From there our maintenance staff will take care of it (depending on the size and our availability). Once a tree is out of the way it can stay there until we can get to it in the spring and or when the weather allows Tom may start to remove it.

B: **If a tree falls on someone's cottage,** Tom would attempt to notify the cottage owners.

Smell of Gas/Possible Gas Leak: National Fuel [1-800-444-3130](tel:1-800-444-3130)

Water Issues: Drew Smith, Town of Portland Water [716-785-1572](tel:716-785-1572)

Sewer Issues: Scott Cummins (Sewer Authority) at [716-269-4176](tel:716-269-4176)

Snow Plowing Issues on VBP roads: Fred Lemiszko [716-410-4930](tel:716-410-4930) (Saltee & Sons) does our VBP road plowing. He should be aware of any problems with our main roads. As in the past, individuals who want their driveways plowed need to contact him directly to make those arrangements

Fire, Medical, Police or Ambulance: 911

Sheriff: [716-672-5151](tel:716-672-5151)

NY State Police: [716-672-1521](tel:716-672-1521)